## The Future is Bright and Digital

## Technology Helps Bring the Product Home



## ONLINE

 Online sales represent 13% of the global market for fine jewelry and 5% for watches<sup>15</sup>

 Customers prefer to shop in-store for jewelry, but online sales are rising<sup>12</sup>

• In 2021, 31% of new diamond acquisitions by women and 25% of sales contained an online component<sup>11</sup>

49% of diamond pieces were researched online<sup>11</sup>

25%

Of diamond jewelry sales occurred online in the US in 2021

synchrony